

QUALITY POLICY

GURU KIRPA ENGINEERING WORKS

IS COMMITTED TO

TOTAL CUSTOMER SATISFACTION



BY ENSURING:



CONSISTENT QUALITY OF PRODUCT



CONTINUAL IMPROVEMENT

AND

ON TIMELY DELIVERY

Our Objectives are

- 95% On Time Delivery with in a year.
- 90 % Customer Satisfaction Feedback with in a year
- To provide 15 man-hour per year training to employees and seek their Involvement.
 - Any customer complaint received then resolved with in a week